

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JAMES R. AND CHARLENE SMITH)	
)	
COMPLAINANTS)	
)	
v.)	
)	CASE NO. 98-211
)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

O R D E R

IT IS HEREBY ORDERED that Louisville Gas and Electric Company ("LG&E") shall file the original and three (3) copies of the following information with the Commission with a copy to Complainant by no later than 10 days from the date of this Order:

1. Provide documentation of Complainant's complete billing history for twenty-four (24) months prior to the time in question, including an indication of whether each bill was based upon estimated consumption or actual meter reading, as well as other appropriate documentation to support LG&E's claim that "[t]he excess in the billing statement may have been from previously underestimated readings. The Smiths have a dog in the area of the meter which has prevented live readings. In comparison to previous years, the billing periods leading up to the time in question have been below average."

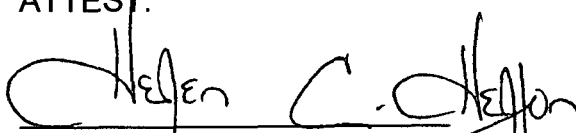
2. Provide any supporting documentation, including the length of time offered for repayment, to support LG&E's claim that "[t]he Smith's [sic] were offered on two occasions, February 5 and March 9 to make payment arrangements for the balance of \$447.67. On both occasions, the offers were declined."

Done at Frankfort, Kentucky, this 27th day of May, 1998.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director